nationalgrid

WR 13854649

September 30, 2013

PLANNED ELECTRIC POWER OUTAGE

Dear Customer:

National Grid is committed to delivering safe, reliable electric service to our customers. To make improvements to our electrical distribution system, we will be working in your neighborhood on **Tuesday, October 15th beginning at 8:00am until approximately 4:00pm**. For our crews to work on our equipment safely, it will be necessary to interrupt your electrical service for approximately "**8 hours**". We regret the temporary inconvenience. We are providing you and your neighbors with one week's notice so that you may make any necessary provisions to minimize the discomfort associated with the temporary loss of power.

The streets affected by this planned outage in the town of Wilbraham will include:

1-8 **Evergreen Cir**

1-7 **Hemlock Cir**

67,72-80,82,85,86 **Oakland St**

This work will be rescheduled in the event of inclement or extreme weather (above 90 degrees or below 20 degrees) or unexpected events on our system. In the event that National Grid must reschedule, our work will be performed on **Wednesday, October 16th** for the same time period. In the event of inclement weather on both days, our work will be performed on **Thursday, October 17th** for the same time period.

For additional information, please review the enclosed **Frequently Asked Question sheet enclosed.**

Should you have any additional questions, please contact Customer Service at 1-800-322-3223. Again, thank you in advance for your cooperation and understanding.

National Grid