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**COMMONWEALTH OF MASSACHUSETTS
TOWN OF WILBRAHAM
PUBLIC HEARINGS ON SPECTRUM CABLE TELEVISION FRANCHISE RENEWAL
OCTOBER 28, 2024**

Good evening. Welcome to the Town of Wilbraham's public hearing on Spectrum's cable license renewal. This hearing is for the purpose of providing the public an opportunity to comment on the community's cable-related needs.

Notice of this hearing was published for two successive weeks in the local newspaper. Copies of the notice are here entered into the Hearing record as Exhibits 1 and 2.

Before proceeding to public comments, I note for background that Spectrum's cable license expires on April 18, 2027. Federal and state law require the holding of public proceedings to allow public comment on local cable needs, including this hearing.

We will proceed to receive comments and testimony about what cable-related needs and interests are important to the public and about how Spectrum has performed under its existing license. Comments may be offered about all cable-related matters, including customer service; license administration; the Town's needs regarding the local studio, community programming and public, educational and governmental access; and maintaining support for the Town's video origination capabilities. The process of ascertainment of community cable needs will remain open even after the close of tonight's hearing.

Before proceeding to public comments, I would like to briefly recognize Spectrum's representative, Nancy Clark, and thank her for her availability to work with the Town on the licensing process. Ms. Clark (Nancy), if you are in attendance, please identify yourself on behalf of Spectrum, and share a few introductory words regarding the license renewal. [NOTE: ALLOW NANCY CLARK TO SAY A FEW WORDS]

Also present tonight is Anthony Aube of Wilbraham Public Access Television who I would like to recognize and thank for sharing technical information with the Town about

local programming equipment and operational needs. Thank you, Anthony.

Alright, let's get started with hearing from the public. If a sign-up sheet is in use tonight, let's proceed and follow the order of speakers on the sign-up sheet, otherwise let's just proceed with folks coming up to the microphone. _____ [INSERT SENTENCE ABOUT PERSONS USING REMOTE ACCESS AND HOW TO SIGNAL DESIRE TO SPEAK USING THE ZOOM PLATFORM] Please keep your comments to no longer than four (4) minutes. Thank you. Let's begin.